

# PRIVACY POLICY

**Effective Date:** January 5, 2026

**Last Updated:** January 11, 2026

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## 1. Introduction

This App is designed to help students generate structured feedback fairly and quickly on their essays. The App is purchased and managed by parents or legal guardians (“**Parents**”) and used by students (“**Students**”).

We respect your privacy and are committed to protecting the information you and your students share with us. This Privacy Policy explains how we collect, use, handle, store, and protect data when you use the App.

## 2. Information We Collect

- **Parent Account Information:** When you sign up, we may collect your name, email address, country-region, payment details, and account credentials.
- **Student Usage Data:** We collect the following types of data to operate and improve the App:
  - **Usage Metrics & Technical Logs:** Basic information about how the App is used (e.g., number of essays graded, features accessed), error logs, performance metrics to improve functionality, and limited device or system information.
  - **User Content:** The written submissions uploaded by the Student and the resulting AI-generated feedback.
  - **Metadata:** Limited usage metadata associated with the student's activity.
- **3. Payment Processing and Merchant of Record**

Our order process is conducted by our online reseller, **Lemon Squeezy**, who acts as the Merchant of Record for all our orders. They provide all customer service inquiries and handle returns.

- **Security:** When Parents purchase a license on behalf of their child, the payment is processed securely by Lemon Squeezy. We do not have access to credit card information or banking details. All financial data is encrypted and processed directly by Lemon Squeezy’s secure servers in accordance with PCI-DSS standards.
- **Data Shared:** Data shared with us by Lemon Squeezy to fulfill your order and provide product support includes the following limited information:
  - **Customer Name and Email Address:** Used to send your license key and provide technical support.
  - **Order ID and License Key:** Used to verify your purchase and unlock the software features.
  - **Country/Region:** Used for tax compliance and analytics.

We retain this information to manage your account, verify your license status, and provide customer support, and rely on Lemon Squeezy as an independent data controller for payment processing. For more information on how Lemon Squeezy handles your data, please review the [Lemon Squeezy Privacy Policy](#).

#### **4. How We Use Information**

- To provide and operate the App.
- To generate AI-based feedback requested by the Student.
- To maintain and improve the App's performance.
- To manage subscriptions purchased by Parents.
- To support customer service and troubleshooting.

#### **5. Important Commitments**

- **AI Processing:** This application utilizes enterprise-grade Artificial Intelligence processing. All student data submitted for grading is processed strictly for the purpose of generating feedback requested by the user and is **NOT** used to train public AI models. Data is transmitted securely via encrypted channels and is not retained by our AI partners for model improvement.
- **No Data Selling:** We do not sell or share Student or Parent data with third parties for advertising or marketing. Data is processed only for educational and operational purposes.

#### **6. Minor's Data**

The App is intended for use by Students under the supervision and authority of a Parent or legal guardian. By purchasing and enabling access to the App, Parents represent and warrant that:

1. They are the legal guardian of the Student;
2. They consent to the Student's use of the App; and
3. They consent to the processing of the Student's submissions as described herein.

We rely entirely on parental representations and do not independently verify age or guardianship.

#### **7. Data Storage & Retention**

- Student submissions are stored only as long as needed for grading or as configured by the Parent.
- Parents may delete submissions at any time.
- We may retain minimal usage logs for analytics, security, service improvement, and compliance.

#### **8. Data Security**

We implement appropriate technical and organizational measures to protect data, including access controls and secure infrastructure. However, no system can be guaranteed to be completely secure, and use of the App is at your own risk.

## **9. Your Rights**

Parents have the right to:

- Access and manage Student data.
- Request deletion of Student submissions.
- Contact us for clarification about privacy practices.

Requests can be made using the contact details below.

## **10. Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted within the App, and the “Last Updated” date will be revised accordingly. Continued use of the App after changes constitutes acceptance of the revised policy.

## **11. Contact Us**

For questions or concerns about this Privacy Policy, please contact:

**Email:** [admin@patilhunma.com](mailto:admin@patilhunma.com)